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United States Patent
Matthews , et al.**10,686,687**
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Integrated personal safety and equipment monitoring system

Abstract

A monitoring and messaging system for monitoring status of a plurality of assets. The system includes a data collection and normalization module configured to accept data originating from a plurality of sensors and to convert the data to normalized data for subsequent processing by the system. The system has an identification module configured to receive the normalized data and assign a subset of the normalized data generated by one or more specific sensors of the plurality of sensors to an asset selected from a plurality of assets. The system has an analysis module which includes a database of asset rules defining status states of the asset. The analysis module is programmed to receive and compare the subset of normalized data with a subset of asset rules to determine a status state of the asset. The system also has an action module which is configured to receive the status state of the asset, generate a message representing the status state of the asset and to transmit the message to a concerned party.

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Field of Search:

;709/224

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Parent Case Text**CROSS-REFERENCE TO RELATED APPLICATIONS**

This application claims priority from U.S. Provisional Application Ser. No. 62/430,110 filed Dec. 5, 2016, which is incorporated herein by reference in its entirety.

Claims

The invention claimed is:

1. A computer-based monitoring and messaging system for monitoring status of a plurality of assets, the system comprising: a) a data collection and normalization processor configured to accept data originating from a plurality of sensors and to convert the data to normalized data for subsequent processing by the system; b) an identification processor in data communication with the data collection and normalization

15. The system of claim 1, wherein the message is transmitted to the concerned party by email, SMS, or push messaging.

16. The system of claim 1, wherein the action processor includes action rules dictating whether or not action is required in response to a change in the status state of the asset.

17. A computer-based monitoring and messaging system for monitoring status of a plurality of assets, the system comprising: a) a data collection and normalization processor configured to accept data originating from a plurality of sensors and to convert the data to normalized data for subsequent processing by the system; b) an identification processor in data communication with the data collection and normalization processor, the identification processor configured to receive the normalized data and assign a subset of the normalized data generated by one or more specific sensors of the plurality of sensors to an asset selected from a plurality of assets; c) an analysis processor in data communication with the identification processor, the analysis processor comprising a database of asset rules defining status states of the asset, the analysis processor programmed to receive and compare the subset of normalized data with a subset of asset rules to determine a status state of the asset; and d) an action processor in data communication with the analysis processor, the action processor configured to receive the status state of the asset, generate a message representing the status state of the asset and transmit the message to a concerned party, wherein the identification processor is programmed to prevent unauthorized assignment of a given sensor of the plurality of sensors to a given asset.

18. A computer-based monitoring and messaging system for monitoring status of a plurality of assets, the system comprising: a) a data collection and normalization processor configured to accept data originating from a plurality of sensors and to convert the data to normalized data for subsequent processing by the system; b) an identification processor in data communication with the data collection and normalization processor, the identification processor configured to receive the normalized data and assign a subset of the normalized data generated by one or more specific sensors of the plurality of sensors to an asset selected from a plurality of assets; c) an analysis processor in data communication with the identification processor, the analysis processor comprising a database of asset rules defining status states of the asset, the analysis processor programmed to receive and compare the subset of normalized data with a subset of asset rules to determine a status state of the asset; and d) an action processor in data communication with the analysis processor, the action processor configured to receive the status state of the asset, generate a message representing the status state of the asset and transmit the message to a concerned party, wherein the asset has a plurality of assigned sensors, and wherein normal status of the asset as indicated by the assigned sensors represents a digital twin of the asset.

Description

FIELD OF THE INVENTION

The invention relates to sensor-based monitoring of individuals and equipment via connection of multiple devices and/or sensors to a monitoring system via multiple communication modes with messaging provided to monitoring and response centers to ensure safety of individuals and proper functioning of equipment.

BACKGROUND

Many individuals live and/or work in potentially dangerous locations or environments or with health conditions where safety and/or health monitoring is required. To date, current processes and technology have been poorly leveraged to address this issue. Very few solutions exist to handle the myriad of combinations of conditions, locations or activity and solutions do not enable a guaranteed outcome by relying on potentially unreliable processes. The lack of solutions results in poor outcomes due to a lack of early warning or prevention, data capture and action or poor response times to people with ill health and injuries. The current outcomes result in poorer health states for the person, and increased costs.

Businesses are increasingly managed from a centralized facility through leveraging technology. Individuals are increasingly deployed to potentially dangerous locations or work with potentially dangerous equipment

and formatting a message including the received data for transmission to a medical data server. This method can be practiced automatically to allow a medical device for a patient or other subject to be monitored without requiring the patient to manually enter information. This method also allows for multiple different medical devices to be monitored, even where such devices each communicate on different frequencies and/or using different communication protocols.

US Patent Publication No. 2016/0093197, incorporated herein by reference in its entirety, describes a personal monitoring and emergency communications system including a wrist worn apparatus carried by a monitored person for minimizing response time during an emergency. The system includes an array of sensors for periodically sensing vital biometric parameters of the monitored person and a memory for storing and comparing the sensed parameters to a pre-stored standard range of the vital parameters for providing a comparator signal. The system also has an alarm circuit for evaluating the comparator signal for providing an emergency alarm signal when the vital parameters are not within the pre-stored standard range, and a signal transmitter for providing activation, encoding and immediate broadcasting of the alarm signal from the wrist worn apparatus to a dispatcher call center via a communication link. The alarm signal includes the vital parameters and exact location of the monitored person. The dispatcher call center communicates with a medical response team closest to the monitored person.

U.S. Pat. No. 6,389,464, incorporated herein by reference in its entirety, describes a site server to which devices to be managed are connected. The site server is configurable from remote locations using internet browser technology. The site server is Web-configurable to manage different types of devices without requiring device-specific software development. Alarm events, alert monitoring, remote monitoring and remote trouble-shooting are web-enabled. Device information can be accessed globally via a web or internet browser. The site server can deliver device information via facsimile, paging, electronic mail and management traps. The site server permits connection of different types of devices, including standards-compliant devices and non-compliant devices which may be from different vendors.

U.S. Pat. No. 9,378,361, incorporated herein by reference in its entirety, describes a threat detection system for detecting threat activity in a protected computer system. The system includes anomaly sensors of distinct types including user-activity sensors, host-activity sensors and application-activity sensors. Each sensor builds a history of pertinent activity over a training period, and during a subsequent detection period the sensor compares current activity to the history to detect new activity. The new activity is identified in respective sensor output. A set of correlators of distinct types are used that correspond to different stages of threat activity according to modeled threat behavior. Each correlator receives output of one or more different-type sensors and applies logical and/or temporal testing to detect activity patterns of the different stages. The results of the logical and/or temporal testing are used to generate alert outputs for a human or machine user.

International Patent Publication No. WO2015/142300, incorporated herein by reference in its entirety, describes a system wherein all data received from information technology assets such as a computer or a network switch or a sensor in different domains such as software, network, hardware or industrial systems in a production field is collected in one pool, ontologies are created based on the operation of the assets and their interactions by determining working relations between the assets and using these working relations, and are inspected using an effect analysis method and a root cause analysis method, characterized by comprising a triple storage database to which ontology scheme files are conveyed, a content addition unit through which assets are added to the system, an inference engine allowing a rule-based inference on the ontologies, an effect analysis unit determining the effect that may occur in consequence of alarm data, and a root cause analysis unit determining the reason of the alarms.

Japan Patent Publication No. 2007296326, incorporated herein by reference in its entirety, describes a system and method for monitoring posture movement of a patient. Networks for constituting devices in various levels detect data, process and transmit the data between the constituting devices, and self-organize into peer group layers of the constituent devices to perform tasks or functions for monitoring a posture and movement of a patient. A general peer group includes various lower level peer groups with constituting devices. Detections, calculations, data variances, or communication tasks of various levels are performed by adjustment of functions such as communication and others between a plurality of relatively simple constituent devices of the networks. Tasks and functions of network constituent devices are adjusted by using communication protocols of symmetric and asymmetric codes and others. When a posture and movement out of a tolerance range is detected, an alarm signal may be transmitted to the patient, a doctor and other

Bi-Directional Data Transmission--

The data normalization process converts data received from multiple different sensors to a normalized format for subsequent processing by the system to determine status states and issue messages if stipulated by the rules. In addition, it is desirable for status states to be returned to the device or sensor in certain situations. Therefore, the system also has the capability to de-normalize data representing a message to be directed to the device to place it into a format that can be received by the device.

Event Generation--

Event generation functionality manages the translation of one or more "insights" generated on the basis of sensor or device data into an "event." Events have the potential to change the state of an asset and cause the triggering of messages to be directed to responders. Rules governing the generation of events from data-based insights are in some embodiments, conveniently configured by users using a wizard-type interface. Generation of events will in some cases trigger asset state change requests. Event generation will also pass through state change requests or events which are directly generated by a sensor or device or by other components of the system.

An "event" is generated by a trigger, a combination of triggers and/or another event. Some examples include, but are not limited to:

Event=insight 1+insight 2+event 1+event 2

Unsafe journey (Event)=incorrect trip risk assessment answer (insight 1)+inclement weather (event 1)

Rollover event (Event)=accelerometer reading from in-vehicle device (insight 1)+gyroscope reading from in-vehicle device (insight 2)+asset type (insight 3)

Heart attack (Event)=elevated pulse rate from wearable sensor (insight 1)+short breathing detected from wearable sensor (insight 2)+insight 1 and insight 2 detected for longer than specific time range (event 1)

Insights are designed to characterize both individuals and assets and are dependent upon the type of asset (a person or a thing). For example, a high temperature alarm generated by a machine is not the same as elevated body temperature of a person and actions to be taken will vary accordingly in a manner which depends on the individual person or machine.

Insights depend on the type of sensor or device generating the data. For example, an alert due to fatigue may be accomplished in different ways depending upon the devices available. Combinations of such sensor data can include, but are not limited to: accelerometer data, heart rate data and neurological sensors.

Generated events are processed by a separate functionality designated herein as "asset state handling" described hereinbelow.

Asset State Handling--

The state handling functionality of the system manages requested changes to an asset. Such changes may include, for example, condition, location or activity of a given asset. This is accomplished using data generated by assignment of devices/sensors to assets (functionality described above). Such changes may also be initiated upon expiry of event timers. The set of status parameters indicating the overall status of an asset is the digital twin of the asset. The digital twin represents the characteristics of the person or thing being monitored. These characteristics are required to provide a baseline to determine the impact of changing information about the asset.

Asset state handling functionality is capable of controlling changes in the state of the asset. For example, the asset state handling functionality determines the asset's current state, processes a state change request and the sensor/device associated with the request to determine if timers or the asset's current state are in need of updating. Thus the conditions being evaluated by this functionality are the asset's current status, the

requested insight action and the asset's new status. The asset state handling functionality will then respond to either allow or deny the status change. In one example, a person is in a normal state and an SOS event is received and processed by event generation. The SOS might come directly from the device or externally from another emergency notification as a result of a natural disaster such as forest fire or a tsunami. The status change is allowed by the asset state handling functionality and the person is set into the SOS state. In another example, a person is overdue for a safety check-in. A request to change the status of the person is received and processed by event generation. The Asset state handling functionality allows the status change and responds by changing the person's status to "Hazard" status.

In an example of denial of a status change, a person is in an SOS state and a safety check-in is received, the state handling functionality rejects the check-in which would result in a return to normal state and leaves the user in an SOS state because the rules dictate that this is not acceptable automatically (the safety of the person must be verified by real time response personnel before the SOS state can be cleared).

Messaging--

The messaging functionality manages all communication between the levels of functionality of the system. In one embodiment, the messaging functionality ensures that messages used for all internal communications of the system are processed based upon time generated rather than time received. One example of such communication protocol is the Kafka communication protocol. The Kafka communication protocol provides a highly scalable communication infrastructure along with guaranteed order of messages traversing the system. Different communication protocols process messages at different speeds. A message sent from a satellite device may arrive later than a message sent via a cellular network even though it was sent earlier, or two satellite messages may arrive in reverse order from when they were transmitted. Therefore, the Kafka communication protocol ensures that all messages are received in the system in the order that they were generated. This eliminates potentially incorrect decisions being made by the state handling and event generation functionalities. Also, if at any time one service fails, the Kafka communication protocol will rebalance the load on the remaining instances of that service. Other communication protocols similar to the functionality provided by Kafka may also be used in alternative embodiments of the system.

Response Center UI/UX--

In some embodiments, the system includes an interface provided at a response center with the aim of ensuring a guaranteed outcome for alerts and notifications which is optimized to minimize operator intervention to complete tasks. This interface includes aspects of user interface design (UI) and user experience design (UX). Elements of the interface include provision for asset history review for all sensors/devices, platform components and response center actions including all messages sent and received. A complete history of all actions and events by all components facilitates a detailed understanding of an event. The asset history review includes the ability to view all steps in the process of resolving an event as viewed by response center personnel and remote devices. Time stamps are attached to all messages to identify abnormalities in communications, infrastructure and applications.

Another feature provided in some embodiments of the response center UI/UX is "one touch/self serve asset and device creation and onboarding" to minimize work by response center personnel and enable remote device users to choose among unique options for devices.

Another feature provided in some embodiments of the response center UI/UX is "self serve user defined escalation management and control." This feature allows the remote device asset to define unique event escalation paths. Once defined by the user, the UI/UX generates a custom escalation procedure for use by the response center personnel for that remote device user.

Another feature provided in some embodiments of the response center UI/UX is the ability to view the asset state in a grid view with real-time sorting based on asset timers and states. In one embodiment, once an alert has been received, and the response center operator takes control of the event, the UI/UX focuses on the event and all relevant information is presented, thereby facilitating a subsequent response. An "event action screen" includes--a universal search, real-time filtering for that asset, all previous actions by that asset in an asset activity feed, current asset status (location, condition, activity) and identification of all nearby active assets. Additionally, audible and visual alerts ensure that monitor center operators are aware of the need for

assistance.

Another feature provided in some embodiments of the response center UI/UX is an active map display with auto zoom which provides a means for visualizing a network of assets. The assets are viewable in multiple formats including, latitude/longitude, address, legal subdivision, and other location systems. The active map display provides a means for geofencing for creation of alerts. For example, if an asset passes into or out of a geo-fenced area: a multi-asset notification is issued for all assets within a geo-fenced area by raising an SOS on the remote device user within the geo-fence. Customer-based or response center custom maps are configured for integration with the response center UI/UX.

Process Flow within System Embodiments

Various aspects of the invention will now be described with reference to the figures. A number of possible alternative features are introduced during the course of this description. It is to be understood that, according to the knowledge and judgment of persons skilled in the art, such alternative features may be substituted in various combinations to arrive at different embodiments of the present invention.

Embodiment 1

With reference to FIG. 1, there is shown a block diagram of one embodiment of the invention. Flow of data occurs in more than one direction as shown by a number of lateral, upward and double-headed arrows. For the sake of preserving clarity, the flow of data will be initially described with respect to the downward-pointing arrows throughout the entire diagram. Five sensors 2, 4, 6, 8 and 10 are shown in this example (however, it is to be understood that any number of sensors may be used to generate data for processing by the system). The different geometric shapes assigned to the sensors and devices of the sensing level are provided to indicate that these components differ from each other and are provided for the purpose of generating and transmitting data representing states of different parameters. Although indicated as "sensors" these components are either single stand-alone sensors, or are integrated within a single multi-sensor device such as a smartphone or safety pendant for example (not shown in FIG. 1). The sensors are configured to send a stream of data to the data normalization and message translation module 20. Depending upon availability of network communication modes, the transmission may occur through a direct internet connection, WiFi, Bluetooth, cellular network, radio transmission (via a protocol such as ZigBee, for example) or satellite communication. Methods and systems for selecting communication modes based on availability and cost are described in US Patent Application No. 2015/0282061, which is commonly owned and incorporated herein by reference in its entirety).

Data packets generated by the sensors 2, 4, 6, 8 and 10 are converted to a normalized format for subsequent processing by the system. The data normalization and message translation module 20 thus includes a processor programmed with all the data conversion algorithms required to handle all formats of data generated by the sensors 2, 4, 6, 8 and 10. Module 20 is provided to address the fact that various manufacturers of sensors and devices will use different formats for packaging and transmitting data. This module 20 converts or normalizes the data to permit continued processing in the system.

The normalized data is transferred to the identification module 30, where information regarding the sensor from which it was generated is associated with an asset. As defined herein, an "asset" is one or more individuals, one or more units of equipment including vehicles, one or more buildings or structures, one or more defined locations, or any combination thereof). All operations relating to assignment of sensors or devices to an asset are performed in the identification module 30. Such operations include rule sets for association of sensors/devices with assets. Such rule sets are provided to prevent inappropriate association with of certain sensors with certain assets. For example, an oil pressure sensor should not be associated with an individual and a personal safety pendant should not be associated with a generator.

After processing by the identification module 30, the data is transmitted to the analysis module 40. The analysis module 40 includes a database 41 containing asset rules which define status states for each asset contained therein. The analysis module 40 is programmed to compare packets of the normalized data with specified asset rules to determine a status state of the asset. The status state is transmitted to the action module 50.

The action module 50, receives the status state of the asset and subjects the status state to a set of action rules dictating whether or not action is required (such as requesting a maintenance call or a rescue from a third party, for example). Additionally the action rules will dictate whether or not a confirmatory message should be sent back to the device or sensor which generated the data which resulted in a change in the status state of the asset.

Certain embodiments of the monitoring system will also include a sharing module 60 where information generated by the system regarding status states of assets is viewable on a graphical user interface and shared with other parties via the internet or other communication systems, for example.

Embodiment 2

Turning now to FIGS. 2A and 2B, there is shown a block flow diagram indicating the flow of data and actions driven by another embodiment of the integrated monitoring system. For the purposes of facilitating the various levels of the system, the entire system can be considered to include five levels of actions which generally correspond to the modules described for the embodiment of FIG. 1 with additional features and functions illustrated. There is shown a sensing level 100, a data collection and translation level 200, an identification level 300, an analysis level 400, a control/action level 500, and a sharing level 600. The functional components at each level are identified using the same base reference numerals (for example all of the sensors of the sensing level are identified using reference numerals in the 100 series). It is seen in FIGS. 2A and 2B that flow of data occurs in more than one direction as shown by a number of double-headed arrows. For the sake of preserving clarity, the flow of data will be initially described with respect to the downward-pointing arrows throughout the entire diagram extending across FIGS. 2A and 2B and then horizontal and upward data flow will be described, where applicable.

It is seen in the sensing level of this example embodiment, there are five different sensors or devices 102, 104, 106, 108 and 110. In this embodiment it is to be understood that the sensors 102, 104, 106, 108 and 110 each provide a stream of data reflecting the state of at least one parameter. Sensors 104, 106 and 108 are illustrated as part of a larger device 150 such as a smartphone for example, while sensors 102 and 110 are stand-alone sensors. The different geometric shapes assigned to the sensors of the sensing level are provided to indicate that these sensors differ from each other and are provided for the purpose of generating and transmitting data representing states of different parameters. Examples of useful types of data transmitted by such sensors and devices include, but are not limited to, temperature, barometric pressure, humidity, wind speed, vehicle speed, location (by GPS for example) and oil pressure of an engine-driven unit of equipment such as a vehicle or a gas-powered generator for example. As defined herein, an "asset" is an individual, a group of individuals, a unit or group of units of equipment, or any combination thereof). Each sensor may be associated with a single relatively simple asset such as a unit of functioning equipment or an individual. It is possible for multiple sensors to be associated with a given asset.

It is seen that data generated at the sensing level is transferred to the collection and translation level 200. Thus, data from sensor 102 is transmitted to ingress module 212, sensors 104, 106 and 108 transmit data to ingress module 214 and sensor 110 transmits data to ingress module 216 (transmission of data from the sensors to the ingress modules 212, 214 and 216 is effected by any available communication network such as direct internet connection, WiFi, Bluetooth, cellular network, radio transmission (via a protocol such as ZigBee, for example) or satellite communication, as described above. The three different ingress modules 212, 214 and 216 are illustrated to indicate that the components of the collection and translation level may be varied to conveniently handle data in different formats for the purpose of ingress filtering wherein data packets are verified to originate from authorized devices and sensors. Thus, the collection and translation level 200 is configured for convenient modification to handle data from newly added devices and sensors by addition of additional ingress modules if required (or removal of ingress modules if not required) to conveniently handle the incoming data packets. Once verified by the ingress modules 212, 214 and 216, the received data is transmitted to the data normalization and message translation module 218 where data packets generated by the sensors 102, 104, 106, 108 and 110 are converted to a normalized format for subsequent processing by the system. The data normalization and message translation module 218 thus includes a processor programmed with all the data conversion algorithms required to handle all formats of data generated by the sensors 102, 104, 106, 108 and 110. Module 218 is provided to address the fact that various manufacturers of sensors and devices will use different formats for packaging and transmitting data. This module 218 converts or normalizes the data to permit consistent integrated analysis at the analysis level

300 of the system in order to increase the processing efficiency of the system. Module 218 includes a database 219 which includes identifiers for a plurality of different data packets and a collection of authorized sensors/devices as well as historical device data (data previously recorded and stored for each device). Upon receipt of a data packet, module 218 queries the database to determine the format of the received data packet. Upon identification of the format, a series of programmed data manipulations are performed by module 218 to place the data into the system normalized packet format (with normalized field names and values, for example). When complete, the normalized data are transferred to the identification level 300 of the system.

In the identification level 300 of the system, the normalized data enter the device rule engine 321. If a normalized data packet indicates that the identifier of the device from which the data packet is not associated with an asset (which may be an individual, a group of individuals, a unit or group of units of equipment, or any combination thereof), the data packet will be discarded without further processing to conserve processing power. If there is an identifier associated with the data packet, the data packet is transferred to the device/asset association module 323 which includes a database 324 including all devices and assets. The device rule engine 321 also compares data values to rules defined for that device. In some cases, the rules lead to generation of data representing alert messages which are forwarded to the Device/Asset Association module 323.

The device/asset association module 323 is provided to ensure that each device/sensor being monitored is properly assigned to asset. The device/asset association module is accessible via the two way arrows leading from the central application programming interface (API) 438 which will be described below. For example, the database 324 could stipulate that a specific oil pressure sensor is associated with a specific generator. The normalized data arriving at the device/asset association module 323 is verified against the database to verify the assignment. This module 323 is also used to make new assignments of existing devices/sensors, to add new devices/sensors to the database 324 and to generate or modify new asset combinations. The database 324 also includes the asset-device relationships.

Data packets transmitted from the device/asset association module 323 move to the analysis level 400 and are transmitted to both the asset event generation module 432 and the asset state rule engine 434.

The asset state rule engine 434 determines if the data is within acceptable limits set by the rules. As data assigned to a specific asset enter the asset state rule engine, rules for the individual asset, type of asset, and client are compared against the data. If the conditions of each rule are met, data may be transmitted to generate messages. Such messages are fed into the event generation module 432, and status change requests are processed by the asset state rule engine 434, to determine if the requested status is permissible.

In order to enforce the consistency of status states, any status change requests entering the asset state rule engine 434 (for example, from the "services" cloud shown in FIG. 2A) will be compared against the client-defined rules in the asset state rule engine 434. For example, if the asset referenced in the status change request is currently in a state of SOS (urgent need for rescue) as a result of data transmitted by a sensor associated with the asset, and a request is received from the asset for the status indicating a lower-level request for assistance, the lower-level request will be rejected due to the fact that an SOS status state is a higher priority. If an "SOS Cancel" notification is received from the asset, and the asset is in an SOS status state, the Asset State Rule Engine 434 will transmit a new message confirming the status change into the Event Generation module 432.

Since every message that reaches the event generation module 432 is verified and approved by upstream modules in the block flow diagram, such messages are routed to the intended destination as described in more detail below. In the case of messages triggered by sensor data, the messages are routed to the device/asset state module 436. Otherwise, the messages are routed to the data normalization and message translation module 218 (as indicated by the outer left side arrow emerging from the asset event generation module 432). Additionally, any new messages are routed back to the device/asset association module 323 (as indicated by the inner left side arrow emerging from the asset event generation module 432) to be processed for additional rules.

All messages processed by the device/asset state module 436 are synchronized across the cluster into in-memory caches, and persisted into an associated database 437. All messages that are processed in this component are forwarded onto the application programming interface (API) 438 for distribution to API

connections. The API 438 is a simple module provided to route all outbound messages to connections authorized to view the client associated with the message and to provide a means for sending incoming messages back to the device/asset state module 436.

When messages are routed out of the API 438, they move to the control/action level 500 (FIG. 2B) and enter the action service controller 544 which provides permissions and an authentication layer for end users, as well as a connection to all external messaging services such as email, SMS and push messaging. The action service controller 544 is also connected to a user management module 546 which records all users engaging the system and includes the permissions and roles associated with a user. The user management module 546 is linked for two-way communication with a module herein designated the action rule engine 548 which includes rules for actions permitted by users, including the actions that can be taken by a user affecting the devices and assets in the system. The action service controller 544 is also linked by two-way communication with a transaction manager module 542 which records actions taken and determines order and routing of actions. A database 545 is associated with both the action service controller 544 and the user management module 546. The user management module 546 is linked for two-way communication with a message dispatcher 550 which is linked to other connections authorized to view messages and to provide a means for sending incoming messages back to the message dispatcher 550.

The message dispatcher 550 also has a two-way communication link with the sharing level 600 which provides for interactions with underpinning services in addition to providing map interfaces and other features such as visual creation of geofences, for location-based alerts and messaging. Shown as components of the sharing level are an events generator 661 which generates events in a format suitable for shared view by a person through a graphical user interface (GUI) 667, an application controller 663 which controls applications for display of the shared events and translates user interaction (e.g. button press and text from the GUI 667) to data usable by the platform, a visibility layer 665, which provides connectivity for two-way processed information to the GUI 667. The GUI 667 provides a means for a user to interact with the system and devices connected to the system.

The system is configured for transmission of messages to devices and sensors from the asset event generation module 432 back to the sensors 102, 104, 106, 108 and 110 via the data normalization & message translation module 218 which receives the message and translates it to data formatted for receipt by the sensors 102, 104, 106, 108 and 110 in cases where it is beneficial for the sensors to receive such messages. One such example would be a personal safety pendant device assigned to an asset representing an individual (such as the safety pendant described in US Patent Application No. 2015/0282061, which is commonly owned and incorporated herein by reference in its entirety). The safety pendant provides the means to generate an SOS message which enters the monitoring system via a satellite-based communication mode, for example. Since it is desirable for a person generating an SOS message to know that the message has been received and processed by the system as far as the asset event generation module, the asset state rule engine 434 would have a rule indicating that a confirmatory message is to be transmitted back to the safety pendant, which would then initiate a signal such as a blinking green light, for example, to inform the individual that a rescue operation has been initiated (this message would be transmitted to the data normalization & message translation module 218 and back through the appropriate ingress module to the safety pendant as indicated by the upward arrows in FIG. 2A). On the other hand, a confirmatory message may not be required in other cases such as, for example, an oil pressure sensor on a remote generator operating without any operators on site would not require a confirmatory message so the asset state rule engine 434 would not include a rule indicating that a message is to be sent to the oil pressure sensor.

A summary of the functionality of each of the components of the flow diagram of FIGS. 2A and 2B is provided in Table 1 below.

TABLE-US-00001 TABLE 1 Functionality of Components of FIG. 2 Reference Numerals Component Name (FIG. 2) Functions SENSORS/DEVICES 102, 104, Generates & transmits data/ 106, 108, receives messages (in some 110 cases), a device typically includes multiple sensors INGRESS MODULES 212, 214, Ensures that data arrives from 216 authorized sensors in an accepted format from multiple communication protocols (e.g. direct internet, WiFi, Bluetooth, cellular, satellite, ZigBee radio, wired) DATA 218, 219 Converts incoming sensor data NORMALIZATION & to normalized format/translates TRANSLATION normalized data representing MODULE WITH status to outgoing device DATABASE readable data--database 219 includes collection of authorized devices and functions as well as historical device data DEVICE RULE 321

Processes data through rule sets ENGINE pertaining to devices (prevents improper association of devices with assets) DEVICE/ASSET 323, 324 Allows programmer to associate ASSOCIATION devices with assets (via API MODULE WITH 438)--database 324, which DATABASE includes the asset to device relationship ASSET STATE RULE 434 Processes data through rule sets ENGINE pertaining to states of assets ASSET EVENT 432 Generates events based on GENERATION states of assets--events are MODULE transmitted back to the sensors/devices in some cases, and sent to the device/asset association module in some cases DEVICE-ASSET 436, 437 Records the status of assets in STATE MODULE database 437 and transmits WITH DATABASE status data to the API API 438 Distributes messages indicating asset status to authorized connections--sends messages to action service controller ACTION SERVICE 544 Forwards messages to CONTROLLER messaging services such as email, SMS and push--saves transmitted messages in database 545 which is shared with the user management module USER MANAGEMENT 546 Records all users engaging the MODULE system and includes the permissions and roles associated with a user--is linked to the action rule engine ACTION RULE 548 Processes data through rule sets ENGINE pertaining to actions permitted by users, including the actions that can be taken by a user affecting devices and assets in the system. TRANSACTION 542 Records transactions and MANAGER determines order and routing of actions MESSAGE 550 Receives messages from the DISPATCHER user management module and sends messages to authorized connections (such as 911 and other responder services), sends event data to the events generator EVENTS 661 Generates events in a format GENERATOR suitable for shared view by a person through a graphical user interface (GUI) APPLICATION 663 Controls applications for display CONTROLLER of the shared events and translates user interaction (e.g. button press and text from the GUI) to data usable by the platform VISIBILITY LAYER 665 Provides connectivity for two- way processed information to the GUI GRAPHICAL USER 667 The GUI for a person to interact INTERFACE (GUI) with the system and devices connected to the system

Example 1: Monitoring of an Individual with a Medical Condition

In one example, an individual with a medical condition involving occasional abnormal heart rate and/or abnormal blood pressure is monitored outside of a medical facility by five different wearable sensors including; (i) a heart rate monitor; (ii) a blood pressure monitor; (iii) a GPS receiver; (iv) an accelerometer; and (v) a gyrometer connected to the system embodiment of FIG. 1. Thus the combination of these data classes for this individual may represent the status of a digital twin of the individual at any point in time. In this example, all five of the sensors used to generate the digital twin data are obtained from different manufacturers and generate data in different formats. Data generated by the sensors is monitored automatically and remotely. A constant data stream from all sensors is transmitted wirelessly to a messaging proxy hub in the individual's home which then relays the data to the system platform via the internet. The data enters the system and the data normalization module 20 converts it to a normalized format. The dataset is then transferred to the identification module 30 for assigning the monitoring devices/sensors to the asset (individual). The dataset is then transferred to the analysis module 40 which includes a database of rules for processing incoming data and issuing status messages and/or alerts with the rules customized for the individual. In this example, the heart rate sensor data and blood pressure data exceed the normal range for the individual, the GPS receiver data indicates that the individual is at his residence, and the accelerometer data and the gyrometer data indicate a likelihood that the individual has fallen and is now motionless. The set of rules specific for the individual with the outcome in this case is issuance of an urgent alert message automatically transmitted to a concerned third party responder such as a 911 service. This last step is performed via the action module 50. The message indicates that there is a medical emergency at the individual's residence. Information about the ongoing health condition of the individual could optionally be provided to the responder along with the message.

Another possibility using the same individual, sensors and platform system is that the heart rate data are above normal but all other data streams are within normal ranges. The analysis module 40 processes the normalized data and after running through the specified rule set, the outcome is simply to continue to monitor as usual without taking any automatic action to alert the third party responder, or alternatively issuance of an instruction to increase monitoring frequency by transmission of sensor data to the system platform more frequently.

Example 2: Monitoring of Functioning Infrastructure of a Building

It is to be understood that the same principles of monitoring status of individuals such as in Example 1, can

be applied to monitoring of proper functioning of equipment such as vehicles in motion, or stationary equipment such as generators, pumps, heating-ventilation-air conditioning (HVAC) systems and the like. In the present example, the functioning infrastructure of a building for housing workers at a remote arctic work site camp powered by diesel generators is monitored. In this simplified example, the generators and the HVAC system of the building are monitored. In the winter, a lack of heat can result in severe consequences and therefore a sensor-based indication that the main furnace is malfunctioning represents a major event requiring immediate attention. The analysis module of the system would include a rule indicating that a furnace malfunction is a high level alert to be addressed immediately by dispatching an HVAC specialist to the work site via the event generation functionality.

On the other hand, an indication of low oil pressure from a sensor associated with one of the five generators at the worksite could be considered an event considered not to be particularly dangerous. The analysis level of the system would include a rule indicating that the oil pressure alert is a low-level maintenance alert to be addressed within 24 hours by personnel residing at the work camp to attend to routine maintenance of the generator.

Example 3: Monitoring of a Work Group Asset Including Workers and Equipment

Another situation applicable to embodiments of the system described herein is to collectively monitor a combination of individuals and equipment, including vehicles collectively represent an asset operating under conditions of extremely cold temperatures, representing hazardous conditions for the workers. Thus, a set of rules is developed to define conditions which would require alerts and/or actions to address problems at the worksite. The workers each carry a safety pendant device with sensors providing data indicating the worker's safety status and units of equipment each have sensors for providing data regarding proper functioning of the equipment. One possible arrangement relates to systems and methods described in U.S. patent application Ser. No. 15/172,818 which is commonly owned and incorporated herein by reference in its entirety. This document describes systems and methods for monitoring a convoy of vehicles traveling on an ice road. Temperature sensors inside the vehicles to register sudden drops in temperature, vehicle sensors to determine speed and GPS receivers to provide location data. An accident involving a vehicle results in transmission of data through the system and produces a series of data-based insights that would stipulate rule-based event generation to require immediate rescue of the driver of the vehicle and deployment of additional assets to attempt to recover the vehicle from the accident site. This could include notification to the trailing driver of the convoy (which is part of the workgroup and also part of the asset) to stop his or her vehicle and approach the accident scene on foot to assess the accident and/or lend rescue assistance. The rules could further stipulate that a check-in is required by the trailing driver within a specified period of time.

EQUIVALENTS AND SCOPE

As will be appreciated by one skilled in the art, aspects of the present disclosure may be illustrated and described herein in any of a number of patentable classes or context including any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof. Accordingly, aspects of the present disclosure may be implemented entirely hardware, entirely software (including firmware, resident software, micro-code, etc.) or combining software and hardware implementation that may all generally be referred to herein as a "module," "component," or "system." Furthermore, aspects of the present disclosure may take the form of a computer program product embodied in one or more computer readable media having computer readable program code embodied thereon.

Any combination of one or more computer readable media may be utilized. The computer readable media may be a computer readable signal medium or a computer readable storage medium. A computer readable storage medium may be, for example, but not limited to, an electronic, magnetic, optical, electromagnetic, or semiconductor system, apparatus, or device, or any suitable combination of the foregoing. More specific examples (a non-exhaustive list) of the computer readable storage medium would include the following: a portable computer diskette, a hard disk, a random access memory (RAM), a read-only memory (ROM), an erasable programmable read-only memory (EPROM or Flash memory), an appropriate optical fiber with a repeater, a portable compact disc read-only memory (CD-ROM), an optical storage device, a magnetic storage device, or any suitable combination of the foregoing. In the context of this document, a computer readable storage medium may be any tangible medium that can contain, or store a program for use by or in connection with an instruction execution system, apparatus, or device.

A computer readable signal medium may include a propagated data signal with computer readable program code embodied therein, for example, in baseband or as part of a carrier wave. Such a propagated signal may take any of a variety of forms, including, but not limited to, electro-magnetic, optical, or any suitable combination thereof. A computer readable signal medium may be any computer readable medium that is not a computer readable storage medium and that can communicate, propagate, or transport a program for use by or in connection with an instruction execution system, apparatus, or device. Program code embodied on a computer readable signal medium may be transmitted using any appropriate medium, including but not limited to wireless, wireline, optical fiber cable, radio frequency, or any suitable combination of the foregoing.

Computer program code for carrying out operations for aspects of the present disclosure may be written in any combination of one or more programming languages, including an object-oriented programming language, conventional procedural programming languages, and dynamic programming languages or other programming languages. Data transmission may be effected through any type of network, including a local area network (LAN) or a wide area network (WAN), or a connection may be made to an external computer (for example, through the internet using an internet service provider) or in a cloud computing environment.

Aspects of the present disclosure are described herein with reference to flowchart illustrations and/or block diagrams of methods, apparatuses (systems) and computer program products according to embodiments of the disclosure. It will be understood that each block of the flowchart illustrations and/or block diagrams, and combinations of blocks in the flowchart illustrations and/or block diagrams, can be implemented by computer program instructions. These computer program instructions may be provided to a processor of a general purpose computer, special purpose computer, or other programmable data processing apparatus to produce a machine, such that the instructions, which execute via the processor of the computer or other programmable instruction execution apparatus, create a mechanism for implementing the functions/acts specified in the flowchart and/or block diagram block or blocks. Such computer program instructions may also be stored in a computer readable medium that when executed can direct a computer, other programmable data processing apparatus, or other devices to function in a particular manner, such that the instructions when stored in the computer readable medium produce an article of manufacture including instructions which when executed, cause a computer to implement the function/act specified in the flowchart and/or block diagram block or blocks. The computer program instructions may also be loaded onto a computer, other programmable instruction execution apparatus, or other devices to cause a series of operational steps to be performed on the computer, other programmable apparatuses or other devices to produce a computer implemented process such that the instructions which execute on the computer or other programmable apparatus provide processes for implementing the functions/acts specified in the flowchart and/or block diagram block or blocks.

Any patent, publication, internet site, or other disclosure material, in whole or in part, that is said to be incorporated by reference herein is incorporated herein only to the extent that the incorporated material does not conflict with existing definitions, statements, or other disclosure material set forth in this disclosure. As such, and to the extent necessary, the disclosure as explicitly set forth herein supersedes any conflicting material incorporated herein by reference. Any material, or portion thereof, that is said to be incorporated by reference herein, but which conflicts with existing definitions, statements, or other disclosure material set forth herein will only be incorporated to the extent that no conflict arises between that incorporated material and the existing disclosure material.

Unless otherwise defined, all technical and scientific terms used herein have the same meaning as commonly understood by one of ordinary skill in the art to which this invention belongs.

While this invention has been particularly shown and described with references to embodiments thereof, it will be understood by those skilled in the art that various changes in form and details may be made therein without departing from the scope of the invention encompassed by the appended claims.

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