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## Trademarks > Trademark Electronic Search System (TESS)

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UJET

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Services

Goods and IC 035. US 100 101 102. G & S: Telephone call services, namely, logging in the nature of tracking and monitoring call volume to and for customer services and customer support agents for business purposes, and supervising telephone calls, namely, providing business supervision in the field of customer service. FIRST USE: 20150710. FIRST USE IN COMMERCE: 20150710

> IC 038. US 100 101 104. G & S: Communications services in the nature of video broadcasting services over the Internet or other communications network featuring the uploaded, posted and tagged videos of others wherein users have the ability to share videos or screenshots in real-time; computer telephony services and providing chat lines utilizing the internet via computer and communications networks including via software applications, computer websites, and toll-free telephone numbers by utilizing a holistic customer interaction platform; Call recording services; telephone call routing services, namely, queuing, routing, transferring, conferencing, and recording calls to and for customer service and customer support agents; providing voice chat services; Unified communications as a service (UCaaS), namely, providing communications services in the nature of instant messaging services; electronic and digital voice transmission, electronic and digital data transmission, audio and video calling services, namely, telephone communications and video telephone services, conferencing services, namely, web conferencing services and providing telephone conferencing services, and video chat in the nature of video conferencing services. FIRST USE: 20150710. FIRST USE IN COMMERCE: 20150710

> IC 042. US 100 101. G & S: Software as a service (SaaS) featuring software for use in managing call centers and contact centers, database management, for service desk management; Software as a service (SaaS) featuring software for contact center interaction management; Software as a service (SaaS) featuring software for call center interaction management; customization and implementation of computer software for contact center management; Providing online non-downloadable cloud computing software for contact center data management; Software as a service (SaaS) featuring software for contact center interaction management; Providing online nondownloadable customer interaction software that facilitates the customer communications experience; Software as a service (SaaS) featuring software that enables voice and chat communications via computer and communications networks including via software applications, computer websites, and via toll-free telephone numbers by utilizing a holistic customer interaction platform; Software as a service (SaaS) featuring software for providing customer service and customer support, namely, for use in customer relationship management (CRM); Software as a service (SaaS) featuring software for managing and tracking customer service agent performance and workflow; Software as a service (SaaS) featuring software for queuing, routing, transferring, conferencing, recording, logging, monitoring and

supervising communications with customer service and customer support agents; Software as a service (SaaS) for managing an omnichannel communications customer experience, namely, software for management of customer communication experiences; Platform as a service (PaaS) featuring computer software platforms for call center and contact center interaction management. FIRST USE: 20150710. FIRST USE IN COMMERCE: 20150710

**Standard** Characters Claimed Mark

Drawing (4) STANDARD CHARACTER MARK

Code

Serial 87501919 Number

June 22, 2017 **Filing Date** 

Current 1A **Basis** 

Original 1A Filing Basis

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Number

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94103

Attorney of

David I. Greenbaum Record

Type of Mark

SERVICE MARK

**PRINCIPAL** Register

Live/Dead Indicator

LIVE



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